

Lancaster & Berks Counties Community Resources

General Information

Local county offices often provide a wide variety of programs and services to meet the needs of all its' residents. A caseworker is available to provide information about services in your community.

Lancaster County	717-299-8000	www.co.lancaster.pa.us
Berks County	610-478-6194	www.co.berks.pa.us

Job Training/Opportunities

*OVR is the Pennsylvania Office of Vocational Rehabilitation, a State Agency that helps persons with disabilities help themselves to prepare for, start, and maintain a career. OVR has fifteen offices located around the State with over 400 professional vocational rehabilitation counselors. These counselors work every year with thousands of persons who have physical, mental, and emotional disabilities.

Office of Vocational Rehabilitation*	800-762-6306	www.nepacil.org/OVR.htm
American Assoc of People with Disabilities	800-840-8844	www.aapd-dc.org
Ability Jobs	info@abilityjobs.com	www.jobaccess.org
Employment and Training Program	717-299-5755	www.caplanc.org
Goodwill Keystone Area	717-394-0647	www.yourgoodwill.org
Job Corps	800-366-1294	
Commonwealth Workforce Development Center		www.cwds.state.pa.us
Career Builder		www.careerbuilder.com
Monster		www.monster.com
PA Career Link of Lancaster County	717-509-5613	www.jobs4lancaster.om
PA Career Link of Berks County	610-988-1395	www.co.berks.pa.us
Lancaster County Career and Technology Center	717-735-3762	www.lcctc.org
Lancaster Employment and Training	717-291-1231	www.co.lancaster.pa.us/leta
Neighborhood Services	717-392-2175	www.neighborhoodservices.us
Lancaster County Office of Aging (senior workers)	717-299-7979	www.co.lancaster.pa.us/lanco_aging
Spanish American Civic Association (SACA)	717-509-6679	www.sacapa.org
Indeed		www.indeed.com
ResCare		www.rescare.com

Job & Career Counseling

ARBOR	717-509-0134	www.arboret.com
Job Corps (low income youth)	800-733-5627	www.jobcorps.gov
Lancaster County Re-Entry Management Org	717-397-4159	
Pathstone Corporation	800-888-6770	www.lancastercountyreentry.org
	610-374-4073x4322	www.pathstone.org
Berks Career & Technology Center		www.berkscareer.com

Job Issues

Bureau of Labor Law Compliance, PA	800-932-0665	www.portal.state.pa.us
Community Services of Organized Labor (CSOL)	717-392-2518	www.lancastercsol.org
Department of Labor & Industry	717-787-5279	www.dl.state.pa.us
Lancaster County Human Relations Commission	717-397-3531	www.lancasterchamber.com
City of Reading Human Relations Commission	610-655-6141	www.readingpa.gov
Occupational Safety/Health Admin (OSHA)	800-321-6742	www.osha.gov
Wage and Hour Division, US Dept of Labor	866-487-9243	www.dol.gov

Unemployment Compensation

Community Services of Organized Labor (CSOL)	717-392-2518	www.lancastercsol.org
Lancaster Unemployment Compensation Center	717-299-7711	www.uc.pa.gov

Workers' Compensation

Bureau of Workers Compensation of PA	800-482-2383	www.dli.state.pa.us
Community Services of Organized Labor (CSOL)	717-392-2518	www.lancastercsol.org

Transportation

Amtrak	800-872-7245	www.amtrak.com
Commuter Services of South Central PA	866-579-7433	www.pacommuterservices.com
Ephrata Area Social Services	717-733-0345	www.eassinfo.org
Friendly Transportation (taxi service)	717-392-7327	www.friendlytransportation.com
Lancaster County Council of Churches	717-291-2261	www.lccouncilofchurches.org
Lancaster EMS	717-392-8887	www.lemsa.com
Love INC	866-735-2460	www.loveinc.org
Medical Assistance Trans. Program	888-853-8333	http://matp.pa.gov/Default.aspx
Office of aging (age 60 and over)	717-299-7979	www.co.lancaster.pa.us/lanco_aging
Red Rose Transit Authority Bus	717-397-4246	www.redrosetransit.com
Red Rose Access	717-291-1243	www.redrosetransit.com
Red Rose Senior Shared Ride	717-291-1243	www.redrosetransit.com
Susquehanna Valley EMS for Lancaster Co.	717-735-1341	www.svems.org
Wheels to Work	717-291-2261	www.lccouncilofchurches.org
Manheim Sertoma	717-918-4790	www.hearts-n-hands.org
Barta Bus Service/Barta "Special Services"	610-921-0601	www.bartabus.com
Reading Metro Taxi	610-374-5111	
Red Cross Veteran's Transportation Services	610-375-4383	www.redcross.org
Septa		www.septa.org

Legal Services

Lancaster Bar Assoc.- referral service	717-393-0737	www.lancasterbar.org
Berks Bar Association- referral service	610-375-4591	www.berksbar.org
MidPenn Legal Services- Lancaster	717-299-0971	www.midpenn.org
MidPenn Legal Services- Reading	610-376-8656	www.palegalaid.net
AARP (for persons over 50)	888-687-2277	www.aarplsn.com
Disability Rights Network of PA	800-692-7443	http://drnpa.org
Education Law Center	215-238-6970	www.elc-pa.org
PA Client Assistance Program	888-745-2357	info@equalemployment.org
PA Health Law Project	800-274-3258	www.phlp.org
Pennsylvania Legal Aid Network	800-322-7572	www.palegalservices.org

Children's Education & Intervention Services

Lancaster-Lebanon Intermediate Unit 13	717-606-1600	www.iu13.org
Lancaster Early Intervention (birth to 3)	717-399-7323	www.iu13.org
Berks County Intermediate Unit	610-987-2248	www.berksiu.org
Berks Early Intervention	610-987-8543	www.berksiu.org
Parent to Parent	888-727-2706	www.parenttoparent.org
Schreiber Pediatric Rehab Center	717-393-0425	www.schreiberpediatric.org
United Disabilities Services	717-397-1841	www.udservices.org
S. June Smith Center	717-299-4829	www.sjunsmith.com
Special Kids Network	800-986-4550	www.specialkidsnetwork.org
Parent Education Network	800-522-5827	www.parentednet.org
PA Department of Education Bureau of Special Education	717-783-2311	www.pde.state.pa.us/special_edu/site
Parent Education & Advocacy Leadership Council	866-950-1040	www.pealcenter.org
Easter Seals of Eastern PA	800 838-5714	www.easterseals-easternpa.org
ARC of Lancaster County	717-394-5251	www.thearcoflancasterco.org
ARC of Reading	610-265-4700	www.thearcalliance.org
Office for Dispute Resolution	800-879-2301	www.odr-pa.org
Wrightslaw		www.wrightslaw.com

Do I qualify for County/State Services?

If you need help completing the application form and a friend or relative is unable to help you, trained County Assistance Office staff members can help you.

Compass

If you want to find out if you qualify for Pennsylvania Health and human services, you can use COMPASS online. You can apply at any time during the day or night from home, a library or any location with Internet access. COMPAS/S is an online application for Pennsylvanians to apply for many health and human service programs. Compass will tell you if you qualify for any of the following services: Medical Assistance, Chip, adult Basic, Cash Assistance, Home Energy Assistance, Food Stamps, Home and community Based Services, Long term care, and school meals.

<https://www.humanservices.state.pa.us/compass/CMHOM.aspx>

HELPLINE at 1-800-692-7462

Department of Human Services

Lancaster County Assistance Office
832 Manor Street
Lancaster, PA 17603
717-299-7411

Berks County Assistance Office
625 Cherry Street
Reading, PA 19602
610-623-4211

Do I qualify for Federal Services?

Official benefits website of the US Government: www.govbenefits.gov

Health Insurance

CHIP (Children's Health Insurance Program)	800-464-KIDS	http://chipcoverspakids.com
HIPP (Health Insurance Premium Payment)	888-819-9206	www.insurance.state.pa.us

Health/Medical Centers

Hope Within Community Health Center	717-367-9797	www.hopewithin.org
SouthEast Lancaster Health Services	717-299-6371	www.selhs.org
Water Street Health Services	717-358-2017	www.wsm.org
Welsh Mountain Medical Care	717-354-4711	www.welshmountain.com
Keystone Farmworker Programs- Berks	610-372-5001	
Berks Community Health Center	610-988-4838	www.berkshc.org
St. Joseph Regional Health Network	610-378-2440	www.thefutureofhealthcare.org

Hospitals

Ephrata Community Hospital	717-733-0311	www.ephratahospital.org
Heart of Lancaster Regional Medical Center	717-625-5000	www.heartoflanaster.com
Lancaster General Hospital	717-544-5511	www.lancastergeneral.org
Lancaster Regional Medical Center	717-291-8211	www.lancasterregional.com
Penn State Hershey Medical Center	800-243-1455	www.pennstatehershey.org
Penn State Health St. Joseph- Bernville	610-378-2000	www.thefutureofhealthcare.org
Reading Hospital	610-988-8000	www.readinghealth.org

Dental Clinics

SouthEast Lancaster Health Services	717-299-6371	www.selhs.org
Water Street Health Services	717-358-2011	www.wsm.org
Welsh Mountain Dental Care	717-354-4711	www.welshmountain.com

Prescription Assistance

Extra Help (Medicare recipients only)		www.socialsecurity.gov/prescriptionhelp
Familywize (though local United Way)		www.familywize.org
Needy Meds		www.needy meds.org
PACE	800-225-7223	www.PACECares.magellanhealth.com

Partnership for Prescription Assistance	888-4PPA-NOW	www.pparx.org
RX Hope	732-507-7400	www.rxhope.com
Patient Advocate Foundation	800-532-5274	www.patientadvocate.org
Rx Outreach	800-769-3880	www.rxoutreach.org
Patient Access Network	866-316-7263	www.panfoundation.org
Health Well Foundation	800-675-8416	www.healthwellfoundation.org

Note: Many pharmaceutical companies have their own individual assistance programs. Please contact EFEPa for additional phone numbers.

Federal Government Agencies

Equal Employment Opportunity Commission	800- 669-4000	www.eeoc.gov
Social Security Administration (SSA)	800- 772-1213	www.ssa.gov

Aging Services

AARP	866-389-5654	www.aarp.org
Long Term Living Helpline	866-286-3636	
Medicare Information Hotline	800-633-4227	
Neighborhood Services	717-392-2175	www.neighborhoodservices.us
Lancaster County Office of Aging	717-299-7979	www.lancoaging.org
Berks County Office of Aging	610-478-6500	www.co.berks.pa.us/aging

Adult Services

Adult Day Services at Garden Spot Village	717-355-6000	www.gardenspotvillage.org
Lancaster Generations Adult Day Services	717-656-8783	www.adultdaycare.org/lancaster
Lanc. Reg. Medical Center Adult Day Services	717-291-8055	www.lancsaterregional.com
Landis Homes Adult Day Services	717-581-3939	www.landishomes.org
Masonic Village at Elizabethtown	717-361-5353	www.masonicvillages.org
Excentia	717-519-6740	www.ourexcentia.org
Helping Hands Inc	610-754-6491	www.helpinghandsinc.com
Ageless Harmony	610-929-1197	www.agelessharmony.com
Prospectus Berco	610-372-4637	www.proberco.org

Center for Independent Living

Disability Empowerment Center	717-394-1890	www.decpa.org
Abilities in Motion	610-376-0010	www.abilitiesinmotion.org

This directory is provided as a service by The Epilepsy Foundation of Eastern PA. We do not endorse any provider or services listed in this directory.

