

Penn Epilepsy Center

► FREQUENTLY ASKED QUESTIONS



At the Penn Epilepsy Center, we understand that you may have questions before you meet with our team. Below are some commonly asked questions and answers.

Q: What is the Penn Epilepsy Center and who will my care team be?

The Penn Epilepsy Center is made up of experienced, highly-trained clinicians, researchers and educators who are experts in the diagnosis and management of epilepsy. Our team consists of neurologists, neurosurgeons, nurse practitioners, nurses, a social worker, research coordinators and other support staff who are dedicated to helping you manage your epilepsy symptoms.

This multidisciplinary program is part of the top-ranked Penn Neurosciences and offers patients access to the latest research advancements in epilepsy. Patients benefit from individualized treatment plans and personal care from our team approach.

Q: What do I need to bring to my appointment?

When you come to your appointment, it is important to bring:

- Records from your previous neurologist
- MRIs, PET scans and EEGs on a CD/disk with reports
- Recent bloodwork results
- A list of your current and past medications for seizure management

You will also need your insurance card, a valid ID, and a referral (if needed for your insurance).

Q: What if I have questions after my appointment?

If you have any questions or concerns after your appointment you can contact the Penn Epilepsy Center team at **215.662.3606** Monday through Friday between 8:30 a.m. and 5 p.m. You can also contact our office staff by sending a myPennMedicine (www.myPennMedicine.org) message. Our staff will usually respond within 24-48 business hours. If it is an emergent issue, please visit the nearest emergency room or urgent care.

Q: How often will I have to return for a visit?

Depending on your symptoms and your treatment plan, patients usually return every 3-12 months. We like to have patients visit our office when symptoms change, when a change in your treatment plan is needed, and when you are starting new medication.

Q: How do I get medication refills?

Please contact our office for refills when you have a one-week supply of medication remaining. You can request refills either through myPennMedicine, or by calling 215.662.3606.

Q: What additional treatment opportunities are available at Penn for epilepsy?

In addition to a variety of medical and surgical treatments, our department works on clinical trials for epilepsy medications and devices. We also have an epilepsy-based genetics clinic that works with our patients to better understand possible genetic factors that can lead to the development of epilepsy. This multi-faceted approach gives the team a more comprehensive view of the patient and may allow us to explore new treatments. Please feel free to ask your care team about any research or clinical trials that might be beneficial to you.